

Sample Agenda for Initial Training

Good Samaritans Volunteer Basic Training

[Any month and day, 200X]

7:30–8:00	Registration
8:00–8:20	Welcome, Overview, and Icebreaker
8:20–9:00	Crime and the Criminal Justice System
9:00–9:30	The Effective Good Samaritan
9:30–9:45	Break
9:45–10:00	What Do Victims Want and Need?
10:00–11:00	The Victim Experience
11:00–Noon	Introducing the Basic Skills
Noon–12:45	Lunch
12:45–1:30	Active Listening and Empathy
1:30–2:00	Putting Skills to Work
2:00–2:15	Break
2:15–2:30	Serving Specific Populations
2:30–3:45	Skills Practice
3:45–4:00	Paperwork
4:00–4:30	Self-Care for the Volunteer: Compassion Fatigue and Stress Management
4:30–5:00	Questions and Wrap-Up